

# ImageXchange™

the fabric billboard system in HD

## MATRIX FRAME™ & DUPONT ARTISTRI PRINTED TEXTILE WARRANTY

This warranty is exclusively provided and supported by Graphics Gallery

### Matrix Frame™ and Hardware Coverage \*Interior or sheltered use only

Physical Defects

Unconditional  
Performance  
Guarantee

Conditional  
Performance  
Warranty



Manufacturing Defects



5 year unconditional hardware performance guarantee

Includes but not limited to: Field deformation, corrosion, rust and component fit



Any missing or damaged items from hardware components listed above for any order will be immediately replaced including all shipping costs by Graphics Gallery.



#### Exceptions:

Excludes damage occurring onsite from product mishandling, improper installation or severe impact.

### Material Performance

#### Up to 120" Dupont Artistri Textile Prints and Silicone Edging

Appearance

Noticeable fade

3 years

Warranted Durability

Image cracking, crazing, tears or wicking as manufactured

3 years

Physical Defects

Gloss changes

3 years

Dimensional change

3 years

Mildew and Mold

2 years

Fraying

3 years

Sewing defects

3 years

#### Exceptions:

Fabric cannot survive sharp objects penetrating the surface.

Although Decotex fabric does have a general liquid resistance coating grease is not easily removed.

If overtime the material needs to be cleaned, Graphics Gallery can provide this service for a fee on a case by case basis.

